



Joe Blakeslee

Security & Technology Professional

📞 1 (570) 262-2524

✉️ Joe.Blakeslee@gmail.com

📍 Florence / AZ

🌐 www.linkedin.com/in/jjblakeslee/

🌐 https://jjbprof.com/

EDUCATION

Certifications

CompTIA A+ | 2023

Google IT Support Professional Certification

Business Administration / Bachelors

Misericordia University | 2013

Criminal Justice / Associates

Northampton Community College | 2006

STRENGTHS

- ✓ Physical Security Technology
- ✓ Technology Management
- ✓ Security Engineering
- ✓ Cyber Security
- ✓ Automation & Integration
- ✓ Data Evaluation & Metrics
- ✓ Service & Customer Support
- ✓ Data Management
- ✓ Reporting & Auditing
- ✓ Policy & Training Development
- ✓ Workflow Efficiency
- ✓ Change Management
- ✓ Process Improvement
- ✓ System Testing & Validation
- ✓ Project Influence & Execution
- ✓ Budget Management
- ✓ Software Management
- ✓ Planning and Strategic Thinking

PASSION, DEDICATION, INTEREST, KNOWLEDGE.

These are the attributes that drive me and what I strive to accomplish every day.

Solution-driven, proactive, and accomplished leader with a consistent history of exceeding goals and successfully collaborating with key stakeholders to drive organizational objectives.

EXPERIENCE

Technical Sales Manager

SureView Systems / Remote / Nov 2022-Present

Work with key stakeholders to develop and build new programs to deliver a best-in-class Physical Security Information Management System to end customers.

- Responsible for gathering business requirements as it relates to customer needs and act as a liaison between the customer and development team.
- Create user stories to develop system enhancements and fixes.

Sr. Systems Analyst

Abbott / Casa Grande, AZ / 2021-Sept 2022

Defined, planned & designed application systems requirements for new or modified applications, preparation of application system specifications, and development, testing, and implementation of efficient, cost-effective application solutions.

- Provide system performance optimization, maintenance, and production support, as well as developing project plans, schedules, and resource requirements.
- Refine conceptual system requirements into a technical design consisting of job flows and program specifications & aid in system development process, including planning & monitoring systems development efforts, coordinating activities within other groups, & reviewing deliverables.

Manager, Security Systems & Technology

Sanofi / Remote / 2014-2021

Provide management, technical, and project support for security systems & applications for North America and Global systems.

- Collaborate with leadership and coworkers to develop and implement processes for program enhancements throughout the organization.
- Lead the managing, configuring, and change management for multiple business applications, & coordinated Vendor Management.
- Develop and create business requirements, functional design specifications, and training as it relates to applications, operations, and processes.
- Act as global liaison for any system, technology, or operational policy.
- Develop, design, and coordinate all new construction capital projects for security, fire, hazard, and cameras installations.



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PROJECTS

Mass Notification System

Scoped, Design, & Implemented to replace multiple current systems. Rolled out to entire North America group.

Preventative Maintenance Program

Created PM program to reduce downtime & efficiently manage IT infrastructure equipment.

Security Overlay Application

Alarm & Situational Awareness monitoring from multiple systems into one platform, effectively reducing training time significantly for staff.

Multiple System Installations

Installation, conversions, and upgrades from legacy Access control, Fire, & CCTV systems, to new & current systems throughout North America.

EXPERIENCE (CONTINUED) ...

Key Results:

- Reduced application costs by **50%** by integrating into one platform for mass notification.
- Maintained budget for Security Services including vendor contracts, RFP's, and negotiations for **5+** years.
- **Decreased training time significantly** for operational staff by implementing a Security Overlay application and building procedures into the application, removing the need for multiple trainings.
- Reduced Service Ticket processing time by **75%** by implementing service ticket system and removing noncritical & redundant processes.

Security Systems Specialist / SOC Lead

Sanofi / Swiftwater, PA / 2007-2014

- Technical support & Subject Matter Expert for various security applications.
- Reduced security operations center system nuisance alarms by over 50%.
- Managed & coordinated processes between Security technology and operations.
- Coordinated, scoped, and supported all security repair services and new project installations.
- Provide training and developed standards for Security related systems.

ABOUT ME

Proven leader with strong experience and background in technology, process improvement and project management. Passionate about technology and business results while never compromising customer, partner, and team relationships. Strategic thinker who works well with systems, understands data, and can disseminate information effectively. Reputed as personable team builder with strong communication skills who is adept at cultivating positive relationships that build credibility, loyalty for long-term relations, satisfaction, and retention.

SYSTEMS | SKILLS

